



**EXPERT SOFTWARE  
TO SIMPLIFY YOUR  
CUSTOMS  
PROCEDURES**

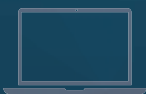


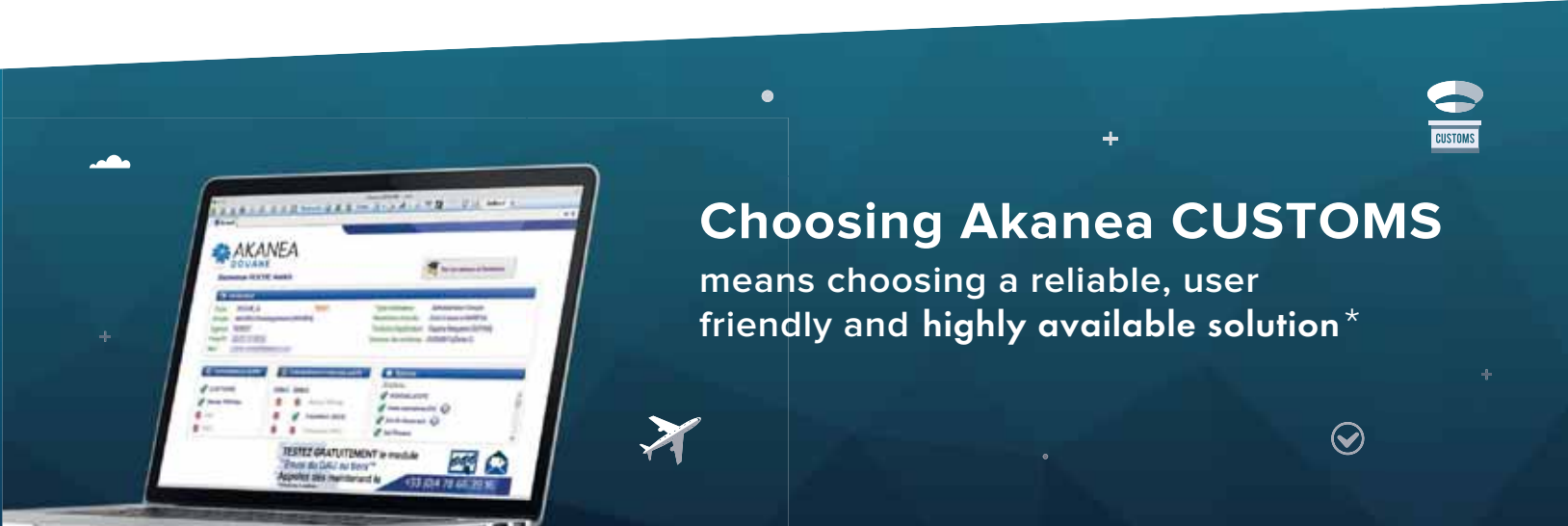
# AKANEA CUSTOMS

**Secure and certified CUSTOMS  
PROCEDURES management solution**

**NCTS // DELTA // CUSTOMS PROCEDURES WITH ECONOMIC  
IMPACT // ECS // ICS // EMCS // CUSTOMS CLASSIFICATION...**

**“ More than 25 years  
at the heart of the  
Supply Chain for large  
and small companies. ”**





## Choosing Akanea CUSTOMS means choosing a reliable, user friendly and highly available solution\*

**Akanea CUSTOMS**, a software designed by experts in your business, is the **solution certified by the French Customs Authorities** since 2004, which **simplifies the management and dematerialisation of your customs clearance procedures**. It benefits from considerable expertise, with **more than 1600 users on a daily basis**. Whether you are a freight forwarder, transport operator, importer, exporter, producer, manufacturer, trader or logistics specialist, Akanea CUSTOMS enables you to safely manage your customs declarations and Administrative Accompanying Documents for goods subject to **excise duties**.

Innovative and economical, our solution is a **connected service** that helps you optimise all your electronic exchanges with customs authorities, in **perfect compliance with the customs regulation**.

- ▶ Easy-to-use, easy-to-install, and an **easy contact with French Customs Authorities**.
- ▶ **100% private cloud**, your data is hosted by servers in France.
- ▶ No hardware or software investment is required, your **Akanea CUSTOMS** budget is determined by your declaration volume.
- ▶ Quick to install and start using on **several workstations or sites, 24 hours a day, 7 days a week**.
- ▶ Management of the **backup procedure**.
- ▶ **Our AEO\*\*-compatible** solution guarantees the **total traceability of your declarations** and the **complete security** of your paperless exchanges with the Authorities (Pasteur-Mareva EDI link).
- ▶ Collaborative solution: real-time information shared between brokers, shippers and recipients.
- ▶ **Automatic creation** of your declaration through your delivery slips and invoices avoid re-entry and guarantees **speed and efficiency**.
- ▶ **Reduce errors** data consistency control realised by the software.
- ▶ **Monitor the status** of your procedures and the validation of your declarations in real time.
- ▶ Anticipate emergency procedures with DeltaMètre (real-time flow monitoring and obtention of the electronic administrative documents during emergency procedure).
- ▶ Interface with **port and airport platforms**.
- ▶ **Communication** with your management software (ERP, WMS, sales management, etc...).
- ▶ **Connected** with the Akanea TMS Freight Forwarding, Akanea WMS and Akanea TMS software.

\* Average rate observed for the AKANEA Customs system since 2006: 99.99%, excluding downtime for maintenance operations and scheduled downtime.

\*\* Authorised Economic Operator.



# FLEXIBLE OPTIONS TO SUIT YOUR REQUIREMENTS

## AKANEA CUSTOMS EMCS

Aimed at professionals managing excised goods, whether they be producers, wine producers, traders, freight forwarders, transport operators, logistics specialists or manufacturers, **Akanea CUSTOMS EMCS** automates the production and dematerialisation of your Administrative **Accompanying documents** (EMCS). Designed by business experts, Akanea CUSTOMS EMCS enables you to simplify the regulatory management of movements of excised goods: alcohol, alcoholic beverages, manufactured tobacco and energy products, etc.



### Efficiently communicate with the French Customs Authorities

- ▶ Management of **electronic administrative documents** and **simplified accompanying documents** through EDI (secure, MAREVA-certified Electronic Data Interchange).
- ▶ Entry, checking and sending administrative accompanying documents to **Customs Data Centre of the Directorate-General for Customs and Indirect Taxation (DGDDI)**.
- ▶ Creation of DELTA export declarations from the EMCS document.
- ▶ **Connected** to Akanea WMS.
- ▶ Communicating with your sales management software.

## AKANEA CUSTOMS CLASSIFICATION

**Akanea CUSTOMS Classification** integrates **French and international regulations that are updated daily**: list of sections, chapters and sub-chapters, classifications tree structure, referrals, measures, links to regulatory texts.



### Improve the reliability of your tariff classifications with the **Harmonised System Explanatory Notes (HSEN)** and **Classification Opinions (CO)** options

- ▶ Consultation and direct access to HSEs and COs related to sections, chapters and sub-chapters.
- ▶ History since 2002.
- ▶ Search by keyword.



### Save time by choosing a **reliable and efficient solution**

- ▶ Classify your goods is faster and simpler with our HS code tariff
- ▶ Price simulations of your customs settlement calculation.
- ▶ Daily update of tariff headings and associated measures; consultation available even in the event of RITA unavailability.
- ▶ Management of favourite tariff headings.



# ASSOCIATED SERVICES TO ENSURE OPTIMAL USE OF YOUR SOLUTION



## Expert support and effective training adapted to your requirements

To support you in the implementation of your IT project, we have developed a change management device combining skills and know-how: consulting, guidance, configuration, testing and training.

We have put in place a complete program for training and certification in your business applications and the associated optional modules. Our experienced trainers support you to make the best possible use of the various features of the software. We have established regulatory training relating to NCTS, DELTA C, D, G, T, X, customs procedures with economic impact, ECS, ICS, EMCS and customs classification.

Depending on the training program, the level of customisation, your availability and the number of participants... you may opt for training on your own premises or remote training.

You have a unique contact person who coordinates and validates all the stages in your deployment.



## AKANEA University

AKANEA, installed in approved training centres for the diplomas of customs brokers, contributes to the training of future customs professionals.



## Customer support matching your requirements as closely as possible

We offer a customer support option for optimal use of your business solution. This option includes standard services, graduated according to your requirements and which can be supplemented with various options for greater flexibility. Our wish is to provide to you a maximum availability, functional and technical monitoring by experts in your business and flexible services to complete and customise your maintenance service.

## AKANEA CUSTOMS PARTNERS

AKANEA Développement has over the years produced a network of strategic, technological and marketing alliances allowing it to ensure an effective technological watch and to surround itself with the best professionals working in the field of Customs.



**AKANEA,**  
Publisher of expert software at the heart of the Supply Chain

With more than 900 customers and 20,000 end users, AKANEA Développement is a publisher of industrialised software dedicated to the Supply Chain. This position is the result of more than 25 years' experience, accumulating know-how and expertise. AKANEA Développement now has nearly 160 employees, experts in your businesses. Strengthened by its expertise and its recognised know-how, AKANEA Développement is regularly called upon by the Directorate-General for Customs and Indirect Taxation to act as a coordinator for the various projects put in place by the authorities (Single Windows (GUN), I-CITES)... AKANEA is a platform for EDI intermediation with the French Customs Authorities via Akanea CUSTOMS.



ZAC du Bois des Côtes  
304 Route Nationale 6  
CS 30139  
69578 Limonest Cedex  
France

+33 (0)9 72 72 23 62  
*(standard rate number)*

[www.akanea.com](http://www.akanea.com)  
[contact.douane@akanea.com](mailto:contact.douane@akanea.com)



**87%** of customers  
Akanea CUSTOMS  
recommend AKANEA\*



Here's what  
our customers  
say



The software reduces  
administrative work  
and offers high  
security for customs.

IT manager,  
warehouse manager



The solution is ergonomic,  
user-friendly and very  
intuitive. It is easy to pick up,  
allowing us to be very  
productive and efficient for  
our customers!

Customs Manager,  
freight forwarder



The AKANEA solution is  
a complete and efficient  
tool which meets our  
business requirements.

IT manager,  
freight forwarder



\* Based on the AKANEA 2015  
customer satisfaction survey